

Quality Policy

Aim: Ensuring excellent quality of product and service is central to everything that we do.

a1-Holding GmbH with its subsidiaries a1-envirosciences GmbH (Germany) and a1-envirosciences Ltd (UK) specializes in sales, system configuration, installation, commissioning, validation, support of biotechnology laboratory equipment, and gas detection equipment.

We operate an ISO 9001:2015 quality management system that we use to:

- Meet customer and market requirements.
- Comply with relevant industry and legal requirements.
- Monitor and where required, improve our performance.

This is to ensure that we continually improve our quality management system, the experience of our customers, and our business performance.

To support this, our quality objectives are focused on:

- Providing a professional and responsive service to our customers.
- Providing technically competent, total solutions to satisfy customer and industry needs.
- A desire to proactively improve the products and services we provide.

We are committed to maintaining excellent customer relations and we will work in conjunction with our staff and supply chain to ensure the requirements of this Policy are fully implemented.

Andree Behrens

Andree Behrens
Managing Director
a1-Holding GmbH

This Policy is subject to annual review	Last Review: July 15 th , 2024	Next Review: July 15 th , 2025
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